

**Overview and Scrutiny (Performance and Growth) Panel – Questions requiring a response.**

| <b>Minute No.</b> | <b>Item</b>                                    | <b>Councillor</b> | <b>Question</b>   | <b>Answer</b>  |
|-------------------|--|-------------------|---|--|
| 24/41             | Outstanding questions                          | Cllr Jennings     | Clarification on PI22 and the methodology used to calculate the metric on street cleanliness.                                 | The Council use the Association of Public Service Excellence for benchmarking and use their App for inspections which is based on the old NR195 grading system. The system is called LAMS (land asset management system). We use this for both Streets and grounds and these metrics are bench marked nationally and are also subject to independent validation. Noted that the Council also have to attach time stamped pictures as part of the inspection process. More information and a short video of the process can be found here <a href="#">LAMS - apse</a> |
| 24/41             | Outstanding questions                          | Cllr Jennings     | Clarification on the change to reporting PI32 - staff turnover. This is now showing as monthly versus accumulative last year. | Awaiting response.   |
| 24/42             | Corporate Performance 2024/25 Quarter 2 Report | Cllr Howell       | Clarification on discrepancies within the graph at PI19.  | A correction has been made to the data following the meeting; the garden waste figure of 6.98 should have been 54.65. The overall of 188 is the correct figure so the PI standing stays the same.  |
| 24/42             | Corporate Performance 2024/25 Quarter 2 Report | Cllr Gardener     | Concern about delays to the rollout of the Electrical Vehicle Charging project and clarification was requested                | Awaiting response.   |

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|       |  |              | about timelines moving forward.   |  |
| 24/42 | Corporate Performance 2024/25 Quarter 2 Report | Cllr Chapman | Clarification on the details relating to the removal of trees alongside the Riverside Park cycleways, noted in item 57.             | Awaiting response.   |
| 24/43 | Finance Performance 2024/25 Quarter 2 Report   | Cllr Martin  | Query over a possible discrepancy between the forecasted underspend on the revenue outturn figures from quarter 2 versus quarter 1. | Following the meeting it was advised that the Corporate Director of Resources queried during the meeting whether Councillor Martin was referring to the capital outturn (which did report an underspend of £1,218k at the end of Q1) and Councillor Martin did confirm that that he was in fact referring to the revenue outturn. We can confirm that the revenue forecast underspend at Q1 was £444k, which included the planned use of underspends of £1,660k. If this had been reported separately (as is the case for the Q2 report) the underspend at Q1 would have been £2,104k (£444k plus £1,660k). The figures reported at Q2 are therefore correct and consistent with those reported at Q1. |